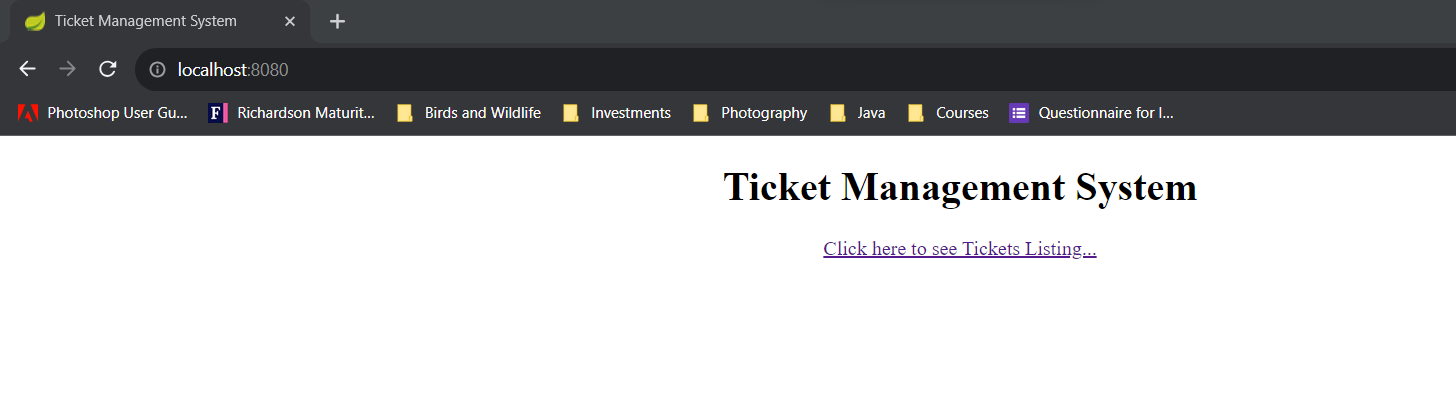
Ticket Management System

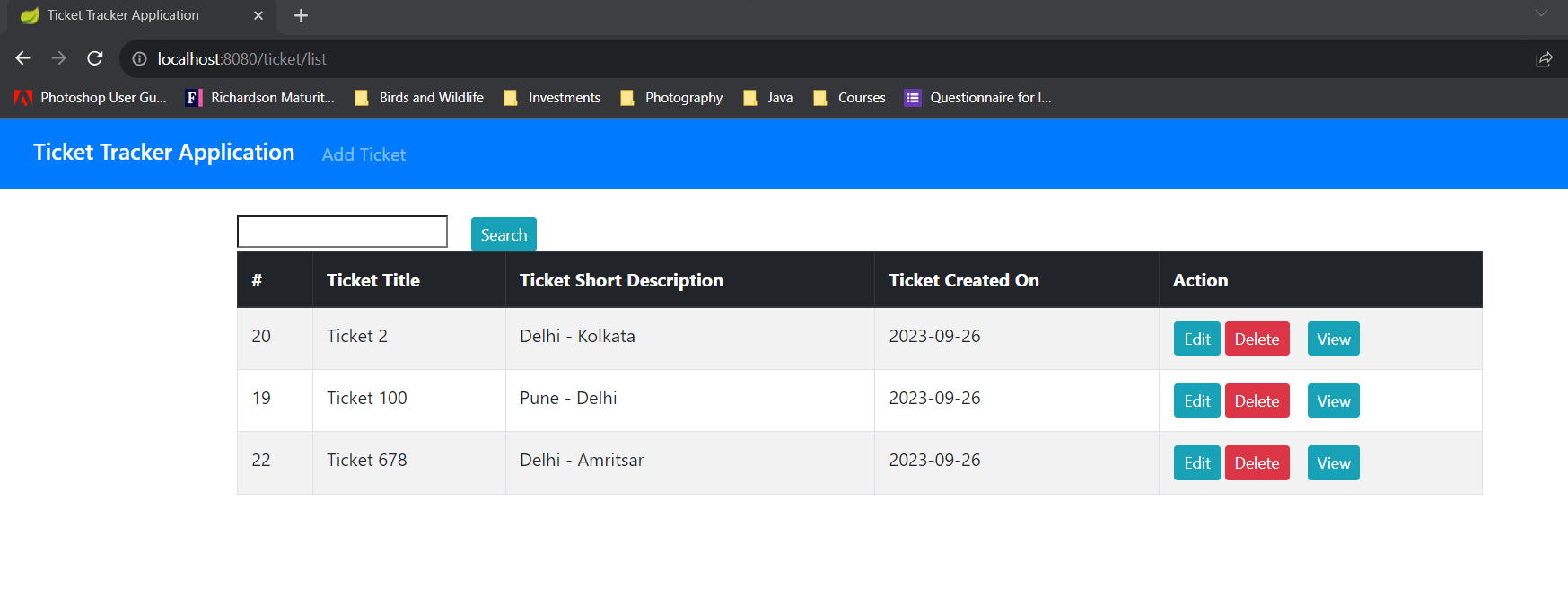
Landing Page:



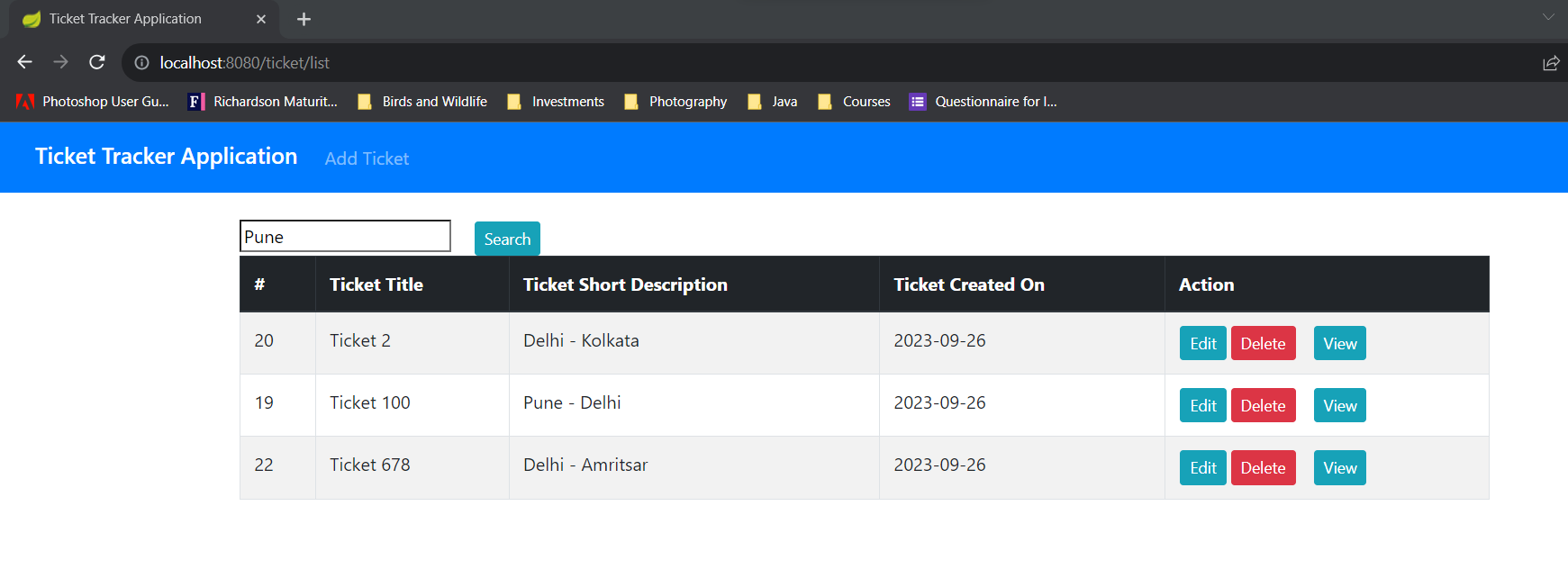
Click on the link provide on the landing page, to go to the Ticket Catalog

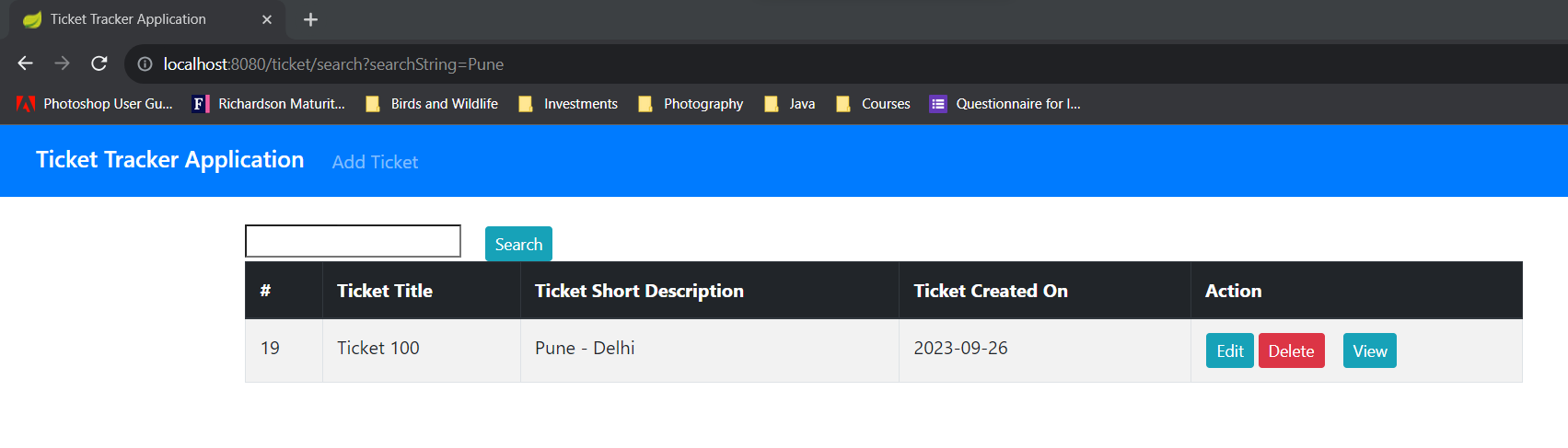
This page is having –

1. Ticket Listing
2. Add Ticket (at Header)
3. Ticket Search
4. Ticket Edit
5. Ticket Delete
6. Ticket View option

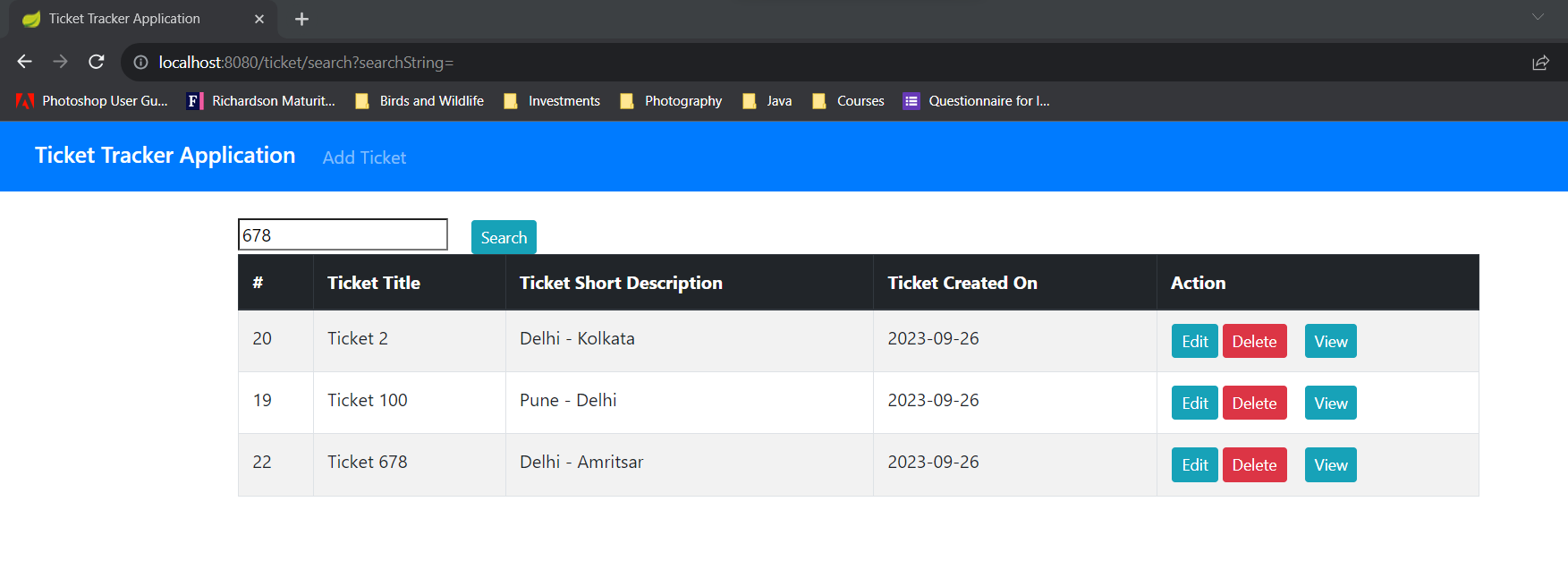


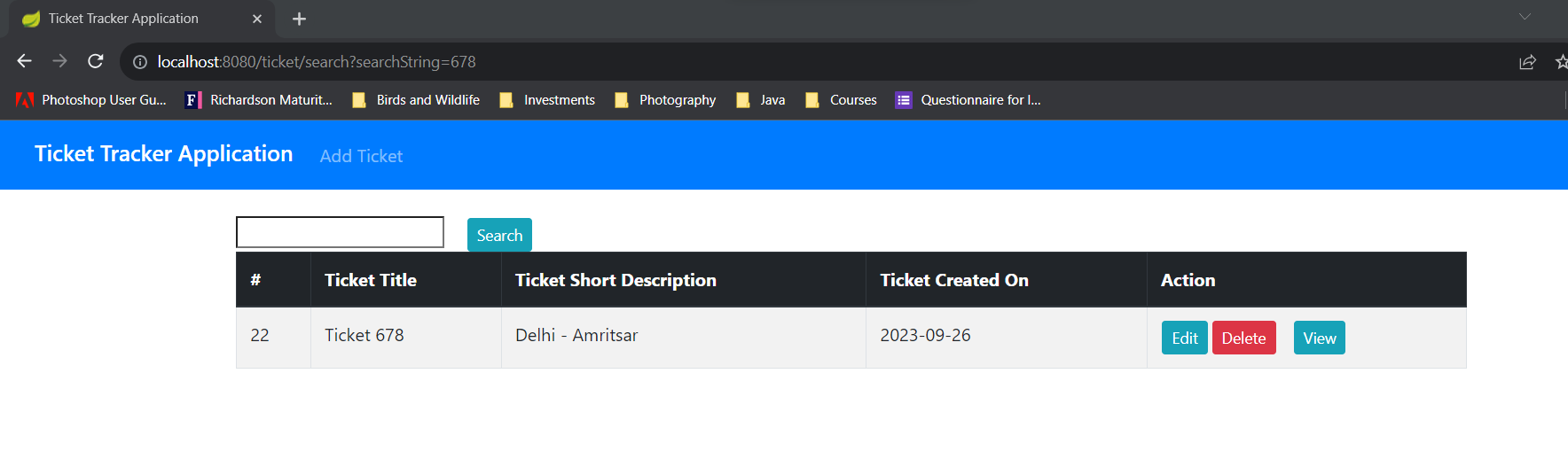
Search: can be done over Title and Description.



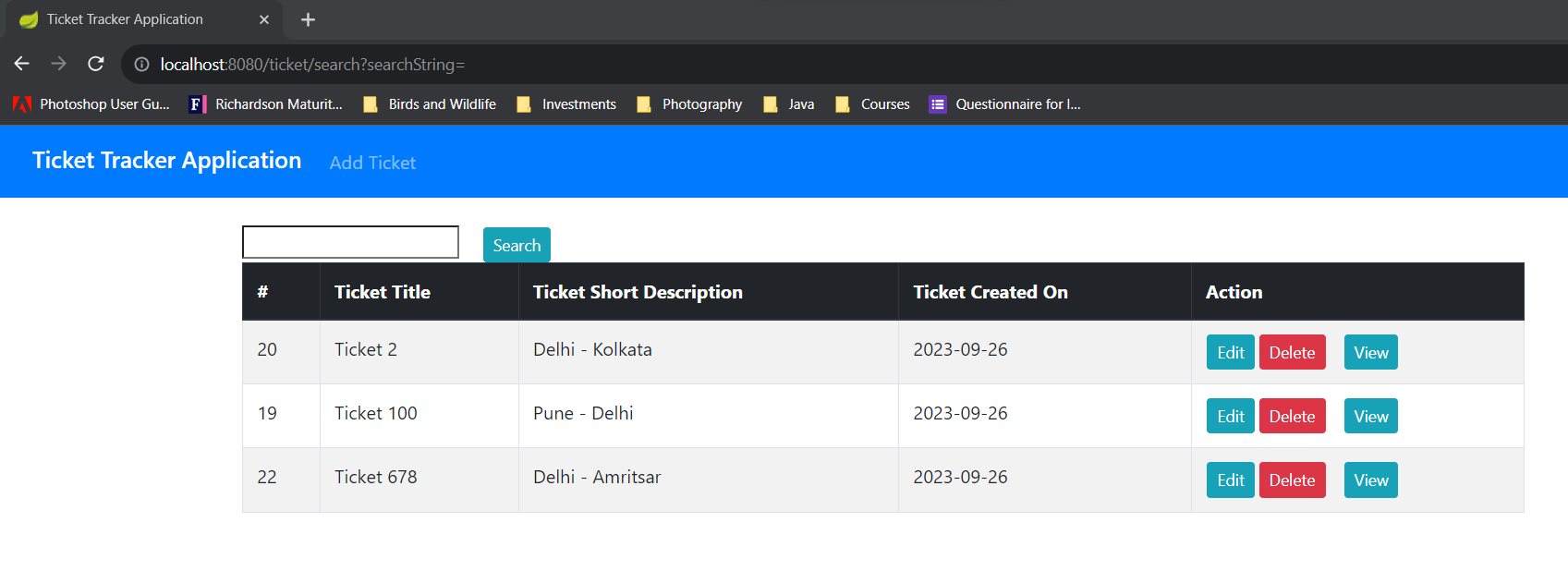


Also, searching with some test from Title, like –

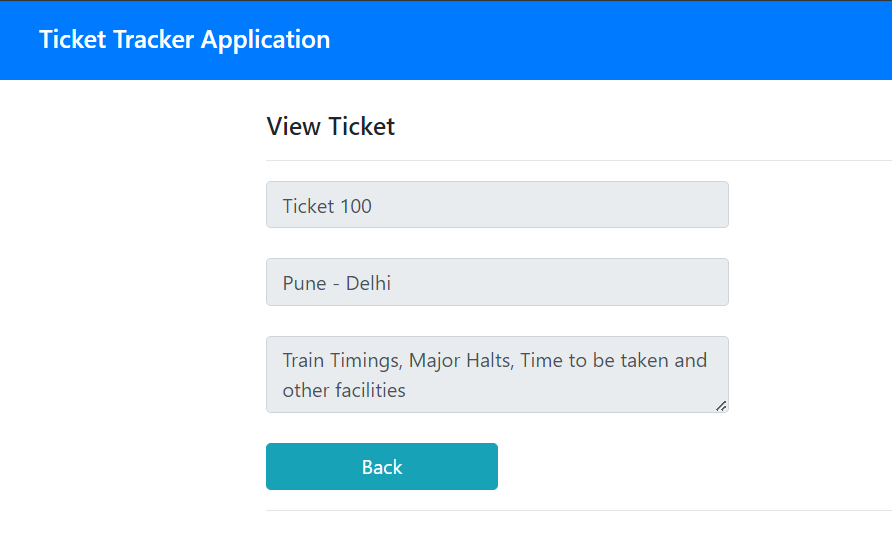




Blank criteria at search textbox, would return the all the results

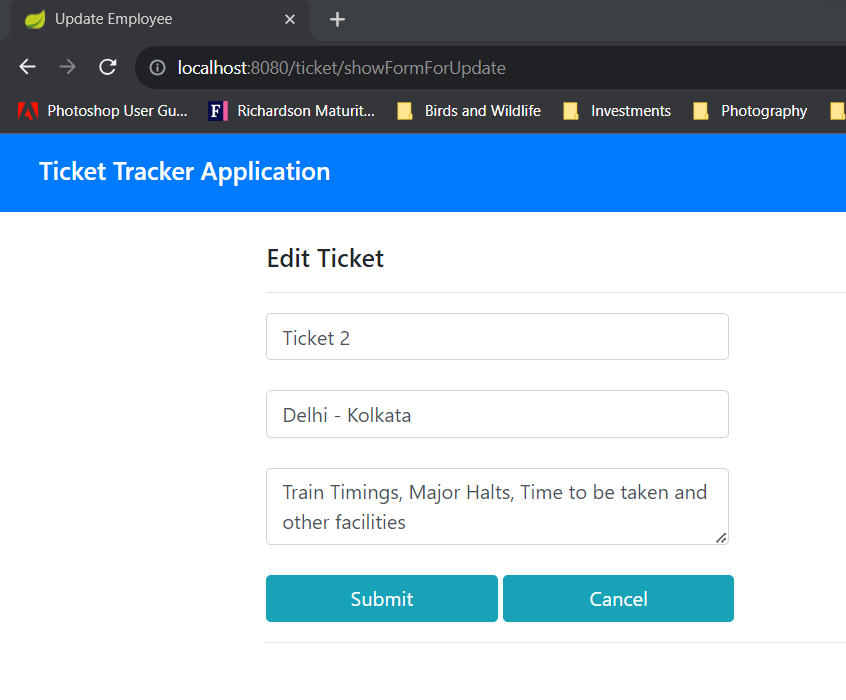


View existing Ticket: Select the View Button against any record

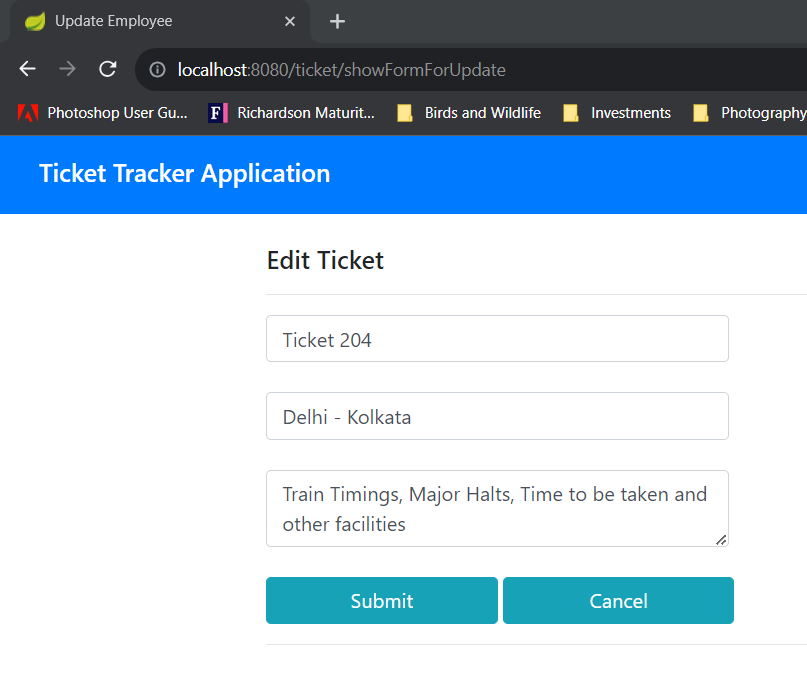


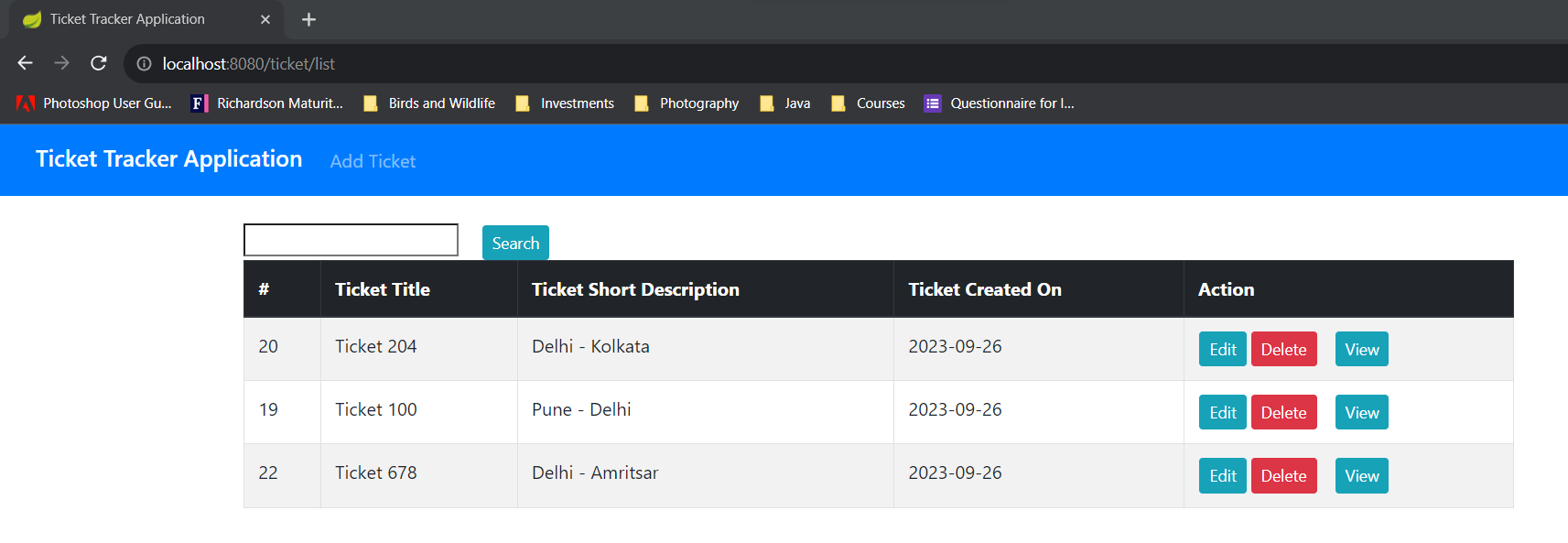
At View page, details could be viewed, but could not be edited

Edit Ticket: Select Edit Button against any record

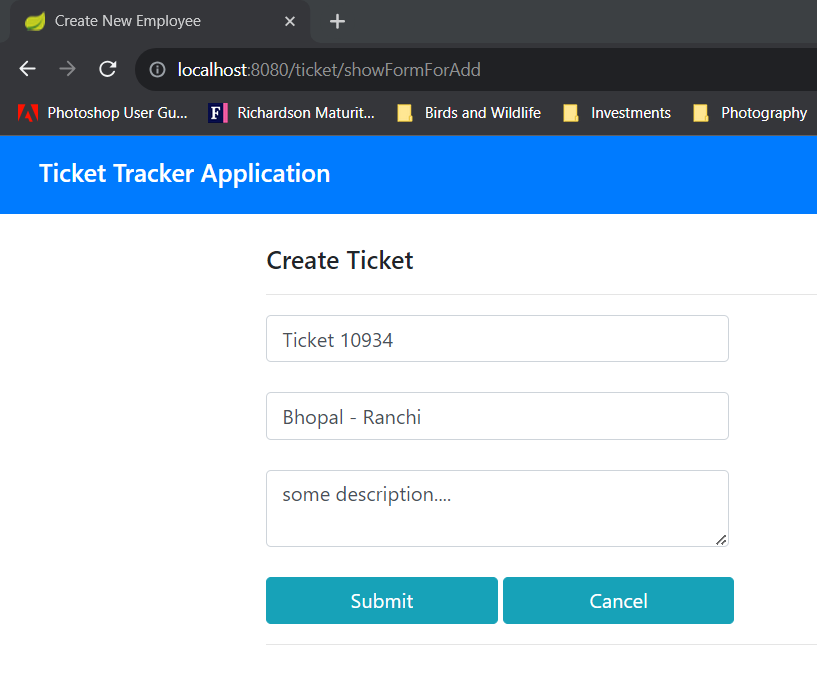


Updated the Ticket Title and submitted

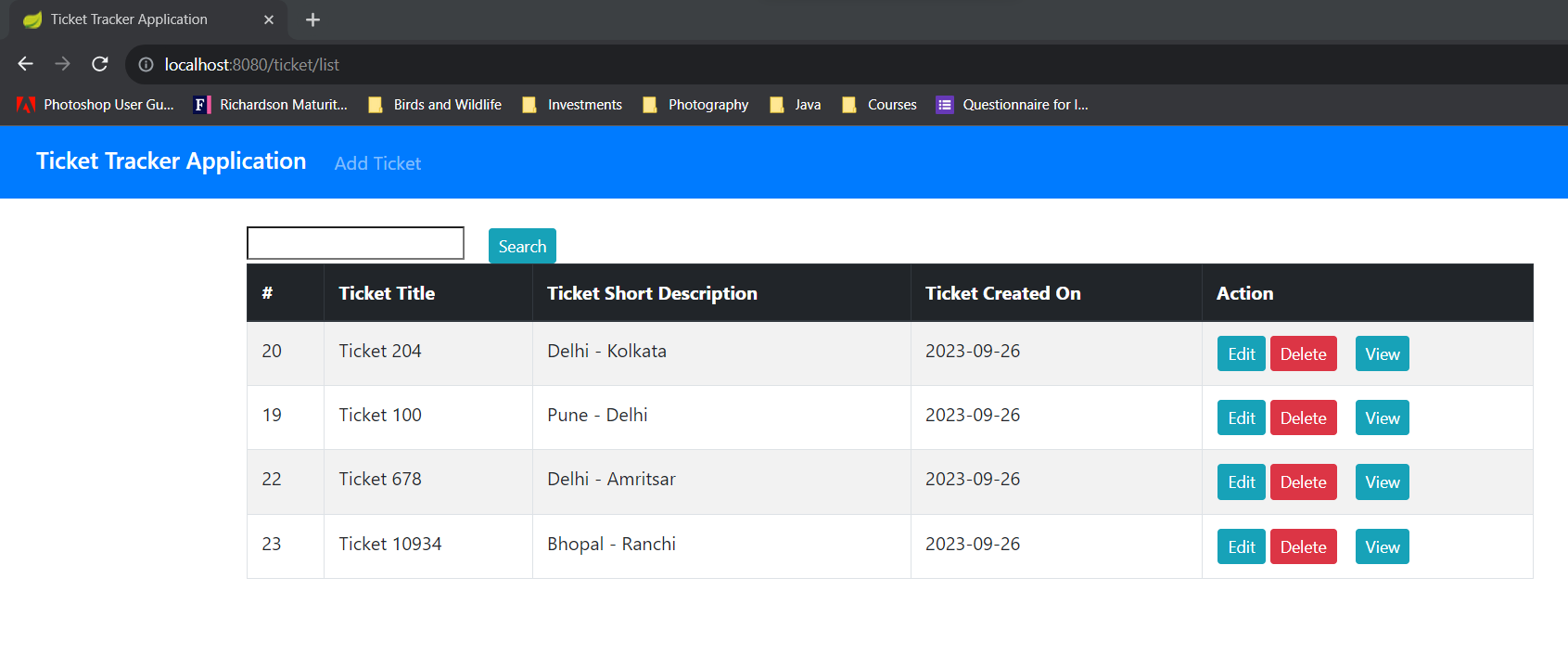




Add New Ticket: Can be done with the option provide at header.

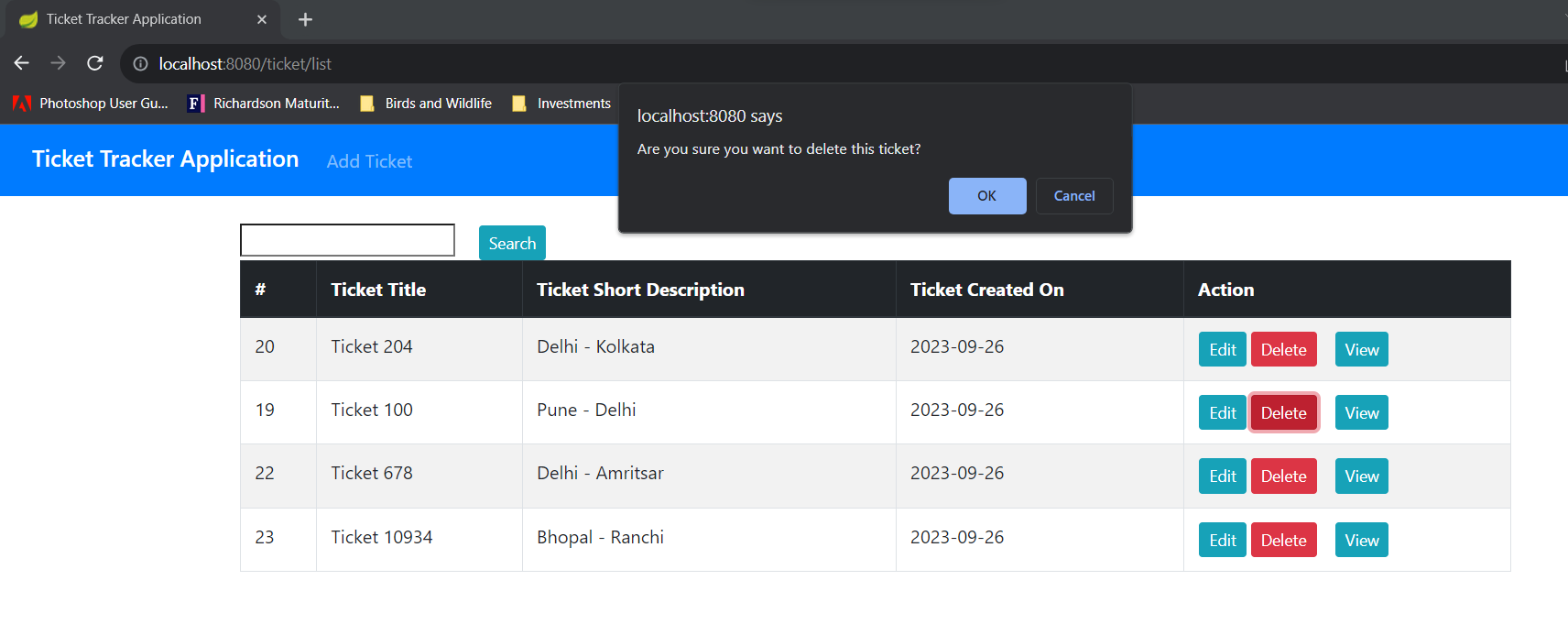


Click on submit, and the record could be seen at Ticket listing page



Deletion of the Ticket: Use the Delete button, against each record

Clicked Delete for ticket with Title = Ticket 100. System asking for confirmation.



Clicked OK, and the ticket got deleted, could not be seen at listing.

